

# PUBLIC WORKS AND TRANSPORTATION COMMITTEE MINUTES October 9, 2018

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## **In Attendance**

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Councilman Mitchell, Committee Chair, called the meeting to order at 3:07 p.m. A quorum was present, including Council Chairman Ken Smith, Vice-Chairman Erskine Oglesby and Council members Anthony Byrd, Demetrus Coonrod, Russell Gilbert, Chip Henderson and Darrin Ledford. Phil Noblett, City Attorney, and Nicole Gwyn, Clerk, were also present.

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## **Others in Attendance**

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Mayor's Office: Stacy Richardson, Chief of Staff; Transportation: Blythe Bailey, Administrator; Public Works: Donald Stone, Deputy Administrator, and Roshonda Woods, Sanitation Director

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## **Approval of Minutes**

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**On motion of Chairman Smith** and seconded by Vice-Chairman Oglesby, the minutes of the last meeting (October 2, 2018) were approved as published.

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## **CDOT Department Report**

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Mr. Bailey briefed the Council on the process by which his department meets every second Monday to review data and performance. He made a presentation that included a snapshot of the data, performance data tracking monthly and quarterly, and the service request volume. *[See attached]*. He concluded with no questions from the Council.

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## **Garbage and Refuse Program Presentation:**

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Mr. Stone introduced Ms. Woods, who gave a presentation on the proposed changes to Chapter 18 of City Code regarding garbage and refuse. Ms. Woods gave a presentation on changes proposed for residential yard trash and recyclables [see attached].

Ms. Woods then responded to questions from the Council on the following topics:

- Reason for 12 pickups within a 12-month period (Councilman Henderson)
- Contractor vs. resident (non-contract) yard work (Councilman Henderson)
- Definition of a yard (Councilman Gilbert)
- Cutting trees vs. cutting yards (Councilman Gilbert)
- Measurement size of piles/guidelines for size (Councilwoman Berz)
- Service requests for other people's yard (Councilman Gilbert)

Ricky Colson discussed proposed changes for businesses in the Central Business District. He discussed the problems with the current collection and the goals of the proposed changes. He responded to questions from the Council on the following topics:

- Difference between yard trash and bulk trash (Councilman Henderson)
- Addressing abuse of the current program (Councilman Henderson)
- Restaurant requirements/dumpsters, etc. (Councilwoman Berz)
- Overflowing dumpsters at restaurants (Councilwoman Berz)
- Changes for restaurants in other districts/areas (Councilwoman Berz)
- Time for restaurants to put cans on curb (Councilman Byrd)
- Types of cans that restaurants will use (Councilman Byrd)
- Enforcement/how to force people to remove cans (Councilman Mitchell)

Ms. Richardson joined the discussion to ask Councilman Henderson to clarify his concerns with the program cap for residential services. She also asked Councilwoman Berz to let her know specific areas where garbage and refuse outside of the central business district.

Councilman Gilbert inquired about getting a dumpster for recycling cardboard at the airport recycle location. Mr. Stone agreed that it could be done. Councilman Byrd asked Attorney Noblett about the City Code regulating moving cans from the street.

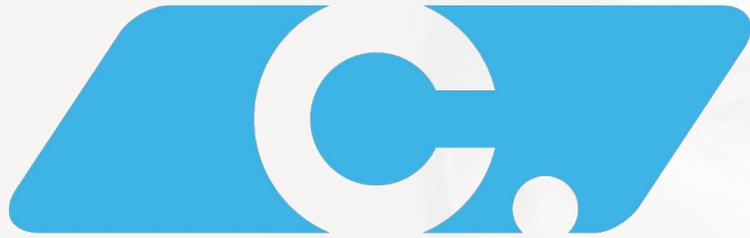
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## **Adjournment**

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There being no further business, Councilman Mitchell adjourned the meeting at 3:45 p.m.

Attachment:  
Garbage and Refuse Information  
CDOT Information



**CDOT**

**CHATTANOOGA DEPARTMENT OF TRANSPORTATION**

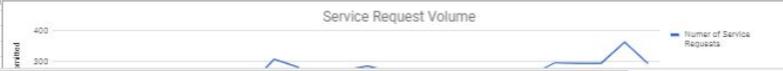
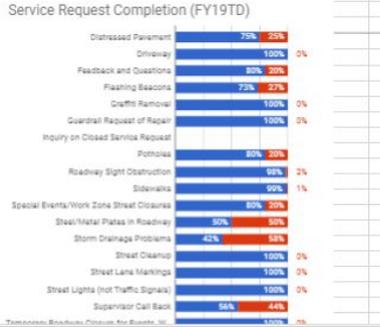
Departmental Report to City Council  
Data and Performance Management

2018 October 9

CDOT (All Departments)

Service Request Type	FY19TD										FY 18 Total				7/18				FY 19 Q1					
	Default SLA (Days)	Avg Duration (Days)	(#)	(On Time (#))	(Overdue (#))	Service Requests (On Time)	Service Requests (Overdue)	By Type (%)	Service Requests (#)	On Time (#)	Avg Duration (Days)	Deadline (100% = SLA)	Service Requests (#)	On Time (#)	Avg Duration (Days)	Deadline (100% = SLA)	Service Requests (#)	On Time (#)	Avg Duration (Days)	Deadline (100% = SLA)	Service Requests (#)	On Time (#)	Avg Duration (Days)	Deadline (100% = SLA)
	Alley Maintenance	10	#DIV/0!	0	0	0	#DIV/0!	#DIV/0!	0.00%	3	1	7.7	77%											
Contractor Complaint	14	#DIV/0!	0	0	0	#DIV/0!	#DIV/0!	0.00%	6	0	32.2	230%												
Damage by City Crew	18	#DIV/0!	0	0	0	#DIV/0!	#DIV/0!	0.00%	2	2	18.5	92%												
Distressed Pavement	20	6	16	12	4	75%	25%	1.68%	51	32	8.8	44%	3	0	18	80%	10	9		8%	3	3	1.7	9%
Driveway	14	1	1	1	0	100%	0%	0.11%	2	2	6	43%	1	1	1	7%								
Feedback and Questions	10	5	15	12	3	80%	20%	1.58%	44	38	6.1	61%	2	1	9	90%	6	6	2	20%	7	5	4.4	44%
Flashing Beacons	15	5	15	11	4	73%	27%	1.58%	32	27	5.6	37%	4	1	8.3	55%	5	4	3.5	23%	6	6	2.7	18%
Graffiti Removal	15	2	1	1	0	100%	0%	0.11%	3	3	1.3	9%					1	1	2	13%				
Guardrail Request of Repair	14	4	18	18	0	100%	0%	1.89%	46	41	4.8	34%	8	8	4.9	35%	6	6	3.2	23%	4	4	3.5	25%
Inquiry on Closed Service Request	15	#DIV/0!	0	0	0	#DIV/0!	#DIV/0!	0.00%	1	0	10	67%												
Potholes	10	3	25	20	5	80%	20%	2.63%	70	40	10.4	194%		3	4.1	41%	15	13	2.7	27%	16	16	1.1	11%
Roadway Sight Obstruction	40	3	59	58	1	98%	2%	6.21%	209	200	10.1	25%	46	45	2.5	6%	49	49	2.7	6%	12	12	4.7	12%
Sidewalks	30	2	69	68	1	99%	1%	7.26%	219	219	11.6	39%	23	23	1.7	6%	26	26	3.1	10%	17	17	1.4	5%
Special Events/Work Zone Street Closures	21	2	5	4	1	80%	20%	0.53%	13	12	5.5	28%	2	2	4	19%	1	1	0	0%				
Steel/Metal Plates in Roadway	5	5	2	1	1	50%	50%	0.21%	8	5	3	60%					2	1	5	100%				
Street Lane Markings	180	5	73	73	0	100%	0%	7.68%	88	86	24.7	14%	6	6	7.7	4%	4	4	2.5	1%	96	96	5.5	3%
Street Lights (not Traffic Signals)	30	2	18	18	0	100%	0%	1.89%	77	53	24.1	80%	2	2	0.5	2%	7	7	3.8	13%	9	9	3.1	10%
Supervisor Call Back	30	7	18	10	8	56%	44%	1.89%	96	66	9	30%	6	3	7.5	25%	7	5	5	17%	5	2	9.6	32%
Temporary Roadway Closure for Events, Work, or Private Use	10	3	3	3	0	100%	0%	0.32%	8	4	30.1	301%	1	1	3	30%					2	2	3	30%
Traffic Calming	14	5	115	110	5	96%	4%	12.11%	339	328	2.3	16%	39	36	7.7	55%	50	50	3.7	26%	26	24	4.9	35%
Traffic Signals	14	4	168	165	3	98%	2%	17.68%	671	626	5.9	42%	57	57	4.5	32%	64	62	2.9	21%	47	47	3.3	24%
Traffic Signs	14	4	280	273	7	98%	3%	29.47%	950	823	9.1	65%	85	82	4	29%	110	109	2.7	19%	65	62	5.1	36%
Veterans Bridge Flag Maintenance	10	#DIV/0!	0	0	0	#DIV/0!	#DIV/0!	0.00%	5	5	2.6	28%												
<b>Total (All Departments)</b>			<b>550</b>	<b>509</b>	<b>41</b>	<b>96%</b>	<b>4%</b>	<b>100%</b>	<b>2945</b>	<b>2617</b>	<b>88.56%</b>		<b>292</b>	<b>272</b>	<b>93.15%</b>		<b>363</b>	<b>353</b>	<b>97.25%</b>		<b>295</b>	<b>284</b>	<b>96.27%</b>	

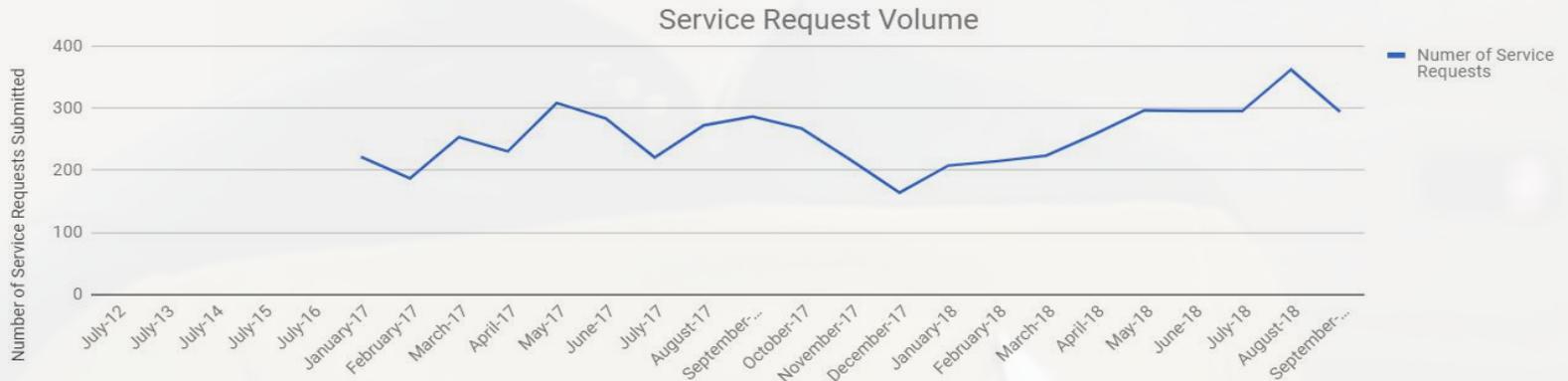
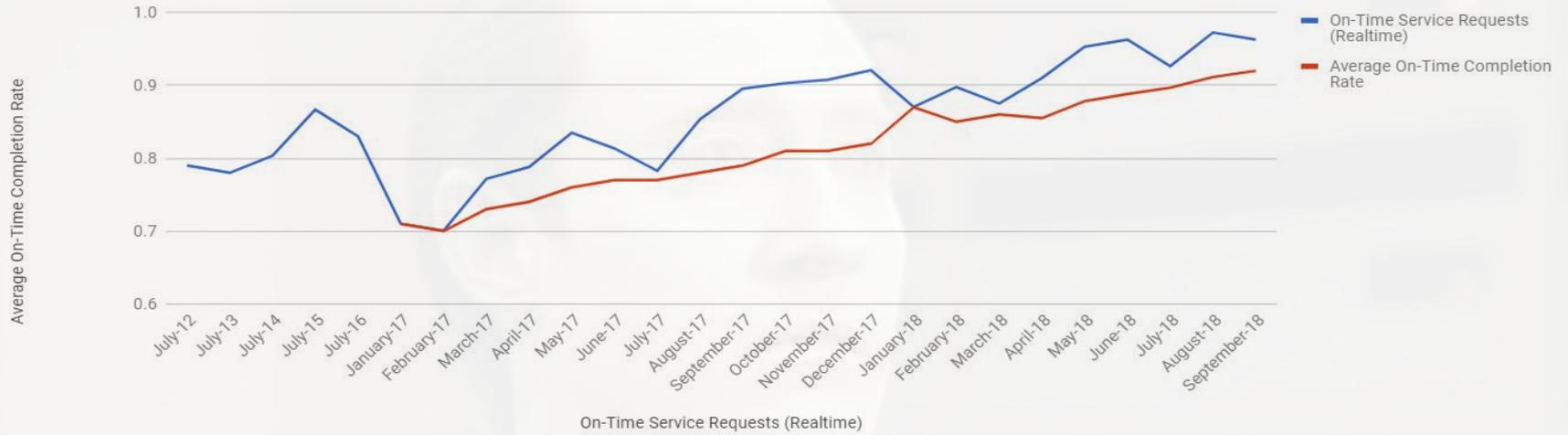
Percent of July '18 Service Requests completed on-time.



CDOT (All Departments)		FY 17 Total (Q3-Q4 Only)				FY 18 Total			
	Default SLA (Days)	Service Requests	On Time	Average Duration (Days)	Deadline	Service Requests (#)	On Time (#)	Avg Duration (Days)	Deadline (100% = SLA)
Distressed Pavement	20	49	13	29.1	146%	51	32	8.8	44%
Feedback and Questions	10	25	10	23.4	234%	44	38	6.1	61%
Flashing Beacons	15	22	19	3.9	26%	32	27	5.6	37%
Graffiti Removal	15	2	2	2.5	17%	3	3	1.3	9%
Guardrail Request of Repair	14	22	22	1.9	14%	46	41	4.8	34%
Roadway Sight Obstruction	40	95	92	11.9	30%	209	200	10.1	25%
Sidewalks	30	123	123	20.9	70%	219	219	11.6	39%
Special Events/Work Zone Street Closures	21	4	3	9	43%	13	12	5.5	26%
Street Lane Markings	180	41	30	24.9	14%	88	86	24.7	14%
Street Lights (not Traffic Signals)	30	58	1	139.6	465%	77	53	24.1	80%
Supervisor Call Back	30	27	14	13.6	45%	96	66	9	30%
Traffic Calming	14	136	133	2.3	16%	339	328	2.3	16%
Traffic Signals	14	324	283	8.5	61%	671	626	5.9	42%
Traffic Signs	14	423	372	13.1	94%	950	823	9.1	65%
<b>Total (All Departments)</b>		<b>1479</b>	<b>1150</b>			<b>2945</b>	<b>2617</b>		
			<b>77.76%</b>				<b>88.86%</b>		

CDOT (All Divisions)		FY19TD Service Requests					
Service Request Type	Default SLA (Days)	Avg Duration (Days)	(#)	(On Time) (#)	(Overdue) (#)	Service Requests (On Time)	By Type (%)
Distressed Pavement	20	6	16	12	4	75%	1.68%
Feedback and Questions	10	5	15	12	3	80%	1.58%
Flashing Beacons	15	5	15	11	4	73%	1.58%
Guardrail Request of Repair	14	4	18	18	0	100%	1.89%
Roadway Sight Obstruction	40	3	59	58	1	98%	6.21%
Sidewalks	30	2	69	68	1	99%	7.26%
Special Events/Work Zone Street Closures	21	2	5	4	1	80%	0.53%
Street Lane Markings	180	5	73	73	0	100%	7.68%
Street Lights (not Traffic Signals)	30	2	18	18	0	100%	1.89%
Supervisor Call Back	30	7	18	10	8	56%	1.89%
Traffic Calming	14	5	115	110	5	96%	12.11%
Traffic Signals	14	4	168	165	3	98%	17.68%
Traffic Signs	14	4	280	273	7	98%	29.47%
<b>Total (All Divisions)</b>			<b>950</b>	<b>909</b>	<b>41</b>	<b>96%</b>	<b>100%</b>

## Average On-Time Completion Rate vs. On-Time Service Requests





# Chapter 18: Garbage & Refuse

## Proposed Changes



# Residential yard trash

Section 18-86 (b)



## Problem Statement

There is a need to provide yard collection services to constituents who reside within the city limits of Chattanooga whose yard waste does not exceed 8 feet in length by 18 inches in diameter. Currently, residents are unable to utilize this service if work is performed by a contractor. A large number of residents are unable perform their own yard work or simply don't have the time too, as a result we would like to extend yard waste collections services to those who have contracted someone to maintain the upkeep of their yards **as long it meets measurement requirements**. Extending this service, does not include land clearing or contractor abuse, with more than 12 request per year.



## Section 18-86 (b)

### Problem

- ▶ Abuse of yard trash collection services from contractors.
- ▶ Contractors performing yard work in the county and bringing it to City addresses for service.

### Solution

- ▶ B (7) Yard trash collection will be limited to twelve (12) at one single property within an consecutive twelve (12) month period.
- ▶ Contracted services will be accepted if within the 8 feet in length and 18 inches in diameter.





# Recyclables

Section 18-52



## Revise Sec. 18-52

- ▶ (c) Recyclables placed out for collection must be placed inside City recycle containers secured with a lid.
- ▶ (d) Only city issued containers will be serviced on recycle collections routes.
- ▶ (e) 1. Eligible curbside recyclable materials include all clean aluminum cans, cardboard, paper products, plastics stamped one (1) through seven (7), tin cans, and food packaging.



## Why the change?

- ▶ Previous ordinance states recyclables can be placed in privately owned containers.
- ▶ The end goal is to place a city issued recycle container at each address to help divert garbage away from the landfill.
- ▶ Currently working on a education and recycle grant which will provide containers to each households.
- ▶ Added acceptance of food packaging and specified aluminum cans.





# Central Business District Refuse Collection

Proposed Section 18-48 C



## Proposed Sec. 18-48 C

The City shall collect refuse from the Central Business District (CBD) or comparable areas as determined by the Director on a regular schedule as established by the Director of Public Works or his/her designee.

The CBD is generally defined as the core business area of downtown Chattanooga. Specific boundaries shall be established by the Director on an annual basis.

All garbage set out for collection in the CBD must be in plastic bags placed in the city issued containers. CBD customers must provide space to place containers or take garbage and recycling to containers in a location designated by the Director or his/her designee.



## Proposed Sec. 18-48 C

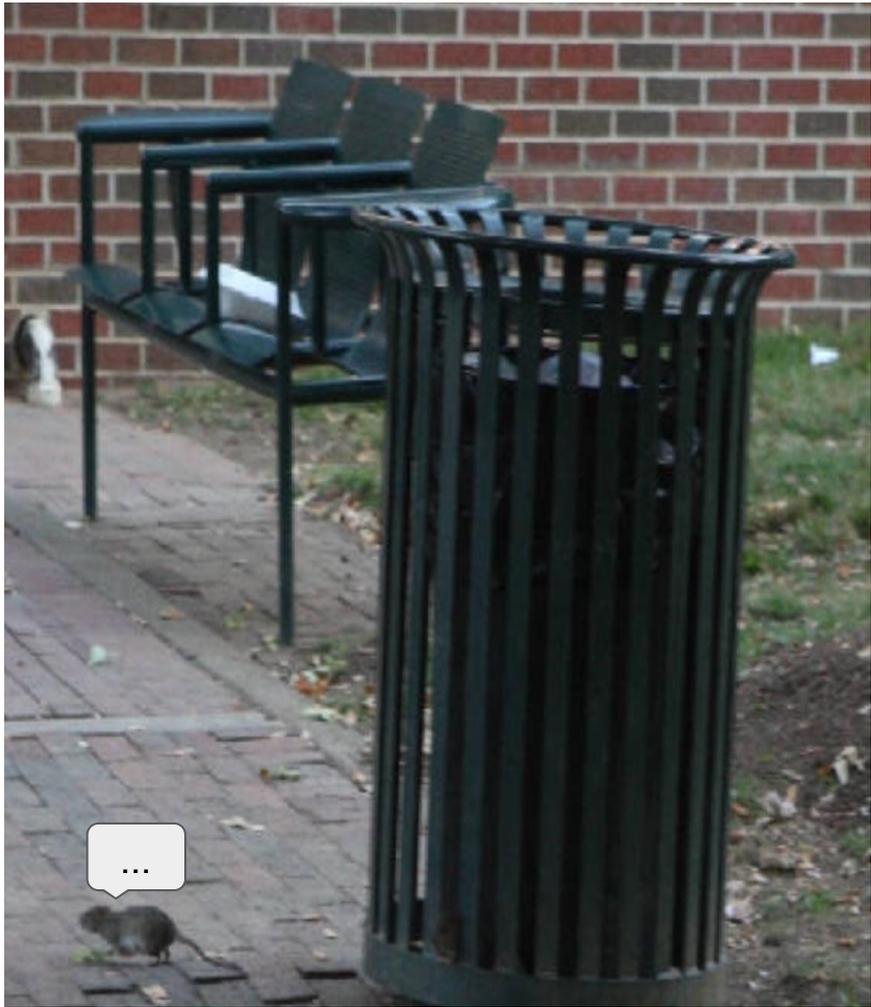
### Problem

- ▶ Business and constituent complaints of rodents.
- ▶ Garbage liquids from bags running into the storm drains.
- ▶ Businesses being denied garbage containers.

### Solution

- ▶ Provide businesses with a city issued garbage and recycle container.







# Re-cap of Proposed Changes

## Residential yard trash

- ▶ Limited to twelve (12) at one single property within an consecutive twelve (12) month period.
- ▶ Contracted services will be accepted if within the 8 feet in length and 18 inches in diameter.

## Recyclables

- ▶ (c) City recycle containers
- ▶ (d) city issued
- ▶ (e)
  1. aluminum cans,  
food packaging.

## CBD Refuse Collection

- ▶ Provide businesses with a city issued garbage and recycle container.